



**March 2023** 

### 1. Title VI Policy Statement<sup>1</sup>

The Miami-Dade Aviation Department (MDAD or the Department) is responsible for managing the operations of Miami International Airport (MIA) and assures that no person shall on the grounds of race, color, national origin (including Limited English Proficiency (LEP)), sex (including sexual orientation and gender identity), creed, or age, as provided by Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987 (PL 100.259), Section 520 of the Airport and Airway Improvement Act of 1982, and related authorities (hereafter, "Title VI and related requirements"), be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity that receives U.S. Department of Transportation (DOT) funding. Title VI also prohibits retaliation for asserting or otherwise participating in claims of discrimination.

**MDAD** further assures every effort will be made to ensure nondiscrimination in all of its programs and activities, whether those programs are federally funded or not, including any programs of our sub-recipients. The Airport Sponsor agrees, among other things, to understand the communities surrounding or in the flight path, as well as customers that use the airport. Anytime communities may be impacted by programs or activities the Department will take action to involve them and the general public in the decision-making process.

**MDAD** requires nondiscrimination assurances, as prescribed by FAA, from each tenant, contractor, and concessionaire providing an activity, service, or facility at the airport. Assurances must be included in any related lease, contract, or franchise agreement between **MDAD** and each tenant, contractor, and concessionaire, as well as in any similar agreements with their own sub-tenants and sub-contractors.

Barbara S. Jimenez, Assistant Director of Administration, available at (305) 876-0458 and bjimenez@flymia.com, is responsible for overseeing the Airport Sponsor's compliance with Title VI and the point of contact for all airport Title VI matters and related responsibilities, including those required by 49 CFR Part 21.

Ralph Cutié

Director and Chief Executive Officer Miami-Dade Aviation Department

March 22, 2023

**Effective Date** 

March 21, 2026

3-Year Expiration Date

<sup>&</sup>lt;sup>1</sup> This policy statement will be translated into languages other than English, upon request and based on patron and local language demographics.



#### 2. Administration

The Miami-Dade County Board of County Commissioners, as the legislative body overseeing MIA, will review, and adopt this Title VI Plan for MDAD. This plan will be updated no less than once every three (3) years. The plan will not be re-adopted following minor changes, such as updating the Airport Director or Coordinator's name. Significant revisions to our policies or federal guidelines may warrant re-adoption by the Miami-Dade County Board of County Commissioners and resubmittal to FAA.

In addition to the Coordinator and the Department's leadership, the following liaisons also assist with our Title VI program requirements:

<b>Title VI Program Liaisons</b>	Airport Division
Andre Ragin	Small Business Strategic Advisor
Sylvia Novela	Division Director, Procurement and
	Materials Management
Michele Raymond	Division Director, Real Estate
Sarah Abate	Division Director, Concessions
Rupen Philloura	Division, Director, Terminal Operations
Alicia Riesgo	Division Director, Customer Initiatives
Barbara Carlo	Division Director, Landside Operations
Jose Ramos	Division Director, Planning and Land Use
Ana Finol	Assistant Director, Facilities Development
Emir Pineda	Division Director, Marketing
Norman Hegedus	Chief, Noise Abatement and GAAs
Cristina Armand	Social Media Manager
Greg Chin	Division Director, Communications
Maria Perez	Chief, Telecommunications
Richard Garcia	Chief, Aviation Signage Design
Richard Etienne	Manager, Creative Services Unit

**MDAD** has the following airport program sub-recipients:

Sub-Recipients		
None		



As of the date of this plan, **MDAD** has the following pending applications for Federal financial assistance:

Federal Source	Grant Number	Amount
Bipartisan Infrastructure Law	Pending	\$11,925,473
Airport Improvement Program	Pending	\$5,794,165
Airport Improvement Program	Pending	\$22,820,728

Source: Aviation Planning, Land Use Compatibility, and Grants Administration Division

Updated information for pending and awarded grant applications will be available from **the Department's Aviation Planning, Land Use Compatibility, and Grants Administration Division**. The Department will also seek to post grant awards in the airport's website, <a href="https://www.miami-airport.com">www.miami-airport.com</a>.



#### 3. Grant and Procurement Assurances

49 CFR § 21.7 (a)(1); 49 CFR Part 21 Appendix C (b)

**MDAD** will complete standard grant assurances for Title VI and related requirements, in the form prescribed by FAA. See <a href="https://www.faa.gov/airports/aip/grant\_assurances/#current-assurances">https://www.faa.gov/airports/aip/grant\_assurances/#current-assurances</a>.

#### Clauses/Covenants:

a. All contracts, leases, deeds, licenses, permits, and other similar instruments, must contain the contractual requirements and clauses, in the form prescribed by FAA. Mandatory clauses the Department will include in all pertinent documents are as follows:

#### **Notice for Solicitations:**

The **Miami-Dade Aviation Department**, in accordance with the provisions of Title VI of the Civil Rights Act of 1964 (78 Stat. 252, 42 USC §§ 2000d to 2000d-4) and the Regulations, hereby notifies all bidders or offerors that it will affirmatively ensure that for any contract entered into pursuant to this advertisement, [select businesses, or disadvantaged business enterprises or airport concession disadvantaged business enterprises] will be afforded full and fair opportunity to submit bids in response to this invitation and no businesses will be discriminated against on the grounds of race, color, national origin (including limited English proficiency), creed, sex (including sexual orientation and gender identity), age, or disability in consideration for an award.

#### Contract Clauses:

#### Title VI List of Pertinent Nondiscrimination Acts and Authorities

During the performance of this contract, the Contractor, for itself, its assignees, and successors in interest (hereinafter referred to as the "Contractor") agrees to comply with the following non-discrimination statutes and authorities; including but not limited to:

- Title VI of the Civil Rights Act of 1964 (42 USC § 2000d et seq., 78 stat. 252) (prohibits discrimination on the basis of race, color, national origin);
- 49 CFR part 21 (Non-discrimination in Federally-Assisted programs of the Department of Transportation—Effectuation of Title VI of the Civil Rights Act of 1964);
- The Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, (42 USC § 4601) (prohibits unfair treatment of persons displaced or whose property has been acquired because of Federal or Federal-aid programs and projects);
- Section 504 of the Rehabilitation Act of 1973 (29 USC § 794 et seq.), as amended (prohibits discrimination on the basis of disability); and 49 CFR part 27



(Nondiscrimination on the Basis of Disability in Programs or Activities Receiving Federal Financial Assistance);

- The Age Discrimination Act of 1975, as amended (42 USC § 6101 et seq.) (prohibits discrimination on the basis of age);
- Airport and Airway Improvement Act of 1982 (49 USC § 47123), as amended (prohibits discrimination based on race, creed, color, national origin, or sex);
- The Civil Rights Restoration Act of 1987 (PL 100-259) (broadened the scope, coverage and applicability of Title VI of the Civil Rights Act of 1964, the Age Discrimination Act of 1975 and Section 504 of the Rehabilitation Act of 1973, by expanding the definition of the terms "programs or activities" to include all of the programs or activities of the Federal-aid recipients, sub-recipients and contractors, whether such programs or activities are Federally funded or not);
- Titles II and III of the Americans with Disabilities Act of 1990 (42 USC § 12101, et seq) (prohibit discrimination on the basis of disability in the operation of public entities, public and private transportation systems, places of public accommodation, and certain testing entities) as implemented by U.S. Department of Transportation regulations at 49 CFR parts 37 and 38;
- The Federal Aviation Administration's Nondiscrimination statute (49 USC § 47123) (prohibits discrimination on the basis of race, color, national origin, and sex);
- Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations (ensures nondiscrimination against minority populations by discouraging programs, policies, and activities with disproportionately high and adverse human health or environmental effects on minority and low-income populations);
- Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency, and resulting agency guidance, national origin discrimination includes discrimination because of limited English proficiency (LEP). To ensure compliance with Title VI, you must take reasonable steps to ensure that LEP persons have meaningful access to your programs [70 Fed. Reg. 74087 (2005)];
- Title IX of the Education Amendments of 1972, as amended, which prohibits you from discriminating because of sex in education programs or activities (20 USC § 1681, et seq).

#### **Compliance with Nondiscrimination Requirements:**

During the performance of this contract, the Contractor, for itself, its assignees, and successors in interest (hereinafter referred to as the "Contractor"), agrees as follows:

Compliance with Regulations: The Contractor (hereinafter includes consultants)
will comply with the Title VI List of Pertinent Nondiscrimination Acts and
Authorities, as they may be amended from time to time, which are herein
incorporated by reference and made a part of this contract.



- 2. Nondiscrimination: The Contractor, with regard to the work performed by it during the contract, will not discriminate on the grounds of race, color, national origin (including limited English proficiency), creed, sex (including sexual orientation and gender identity), age, or disability in the selection and retention of subcontractors, including procurements of materials and leases of equipment. The Contractor will not participate directly or indirectly in the discrimination prohibited by the Nondiscrimination Acts and Authorities, including employment practices when the contract covers any activity, project, or program set forth in Appendix B of 49 CFR part 21.
- 3. Solicitations for Subcontracts, including Procurements of Materials and Equipment: In all solicitations, either by competitive bidding or negotiation made by the Contractor for work to be performed under a subcontract, including procurements of materials, or leases of equipment, each potential subcontractor or supplier will be notified by the Contractor of the contractor's obligations under this contract and the Nondiscrimination Acts and Authorities on the grounds of race, color, or national origin.
- 4. Information and Reports: The Contractor will provide all information and reports required by the Acts, the Regulations, and directives issued pursuant thereto and will permit access to its books, records, accounts, other sources of information, and its facilities as may be determined by the Sponsor or the Federal Aviation Administration to be pertinent to ascertain compliance with such Nondiscrimination Acts and Authorities and instructions. Where any information required of a contractor is in the exclusive possession of another who fails or refuses to furnish the information, the Contractor will so certify to the Sponsor or the Federal Aviation Administration, as appropriate, and will set forth what efforts it has made to obtain the information.
- 5. Sanctions for Noncompliance: In the event of a Contractor's noncompliance with the non-discrimination provisions of this contract, the Sponsor may impose such contract sanctions as it or the Federal Aviation Administration may determine to be appropriate, including, but not limited to:
  - a. Withholding payments to the Contractor under the contract until the Contractor complies; and/or
  - b. Cancelling, terminating, or suspending a contract, in whole or in part.
- 6. Incorporation of Provisions: The Contractor will include the provisions of paragraphs one through six in every subcontract, including procurements of materials and leases of equipment, unless exempt by the Acts, the Regulations, and directives issued pursuant thereto. The Contractor will take action with respect to any subcontract or procurement as the Sponsor or the Federal Aviation Administration may direct as a means of enforcing such provisions including sanctions for noncompliance. Provided, that if the Contractor becomes involved in, or is threatened with litigation by a subcontractor, or supplier because of such direction, the Contractor may request the Sponsor to enter into any litigation to



protect the interests of the Sponsor. In addition, the Contractor may request the United States to enter into the litigation to protect the interests of the United States.

 As stated in the contract clauses, the Department will also require Civil Rights clauses to be included in solicitations and contracts for all subcontractors, subleases, and any other agreements.

### **Description of Oversight Methods for Subcontracts**

Contractor template agreements will contain clauses requiring incorporation of the nondiscrimination provisions in each subcontract agreement. In the event the contractor does not comply with the established requirements, sanctions for noncompliance will also be outlined and may include:

- withholding of payments to the contractor until the contractor complies
- cancellation, termination, or suspension of the contract
- or any other measure as deemed appropriate by the Department

Annually, the Title VI Coordinator will also be responsible for auditing subcontractor agreements on a sample basis to assure requisite clauses are in place.



#### **4. Title VI Coordinator Responsibilities**

The Title VI Coordinator is responsible for ensuring that they and other staff supporting the Title VI plan are trained in Title VI requirements. Essential training topics include:

- Basic Title VI requirements
- Airport language assistance resources and practices
- Collecting and assessing demographic data
- Investigating and reporting Title VI complaints and other required FAA notifications

Among other responsibilities, the Title VI Coordinator:

- Proactively ensures that the Airport Sponsor is in compliance with nondiscrimination requirements of Title VI and reports to MDAD leadership on the status of Title VI compliances. Activities include audits, sight visits, training and outreach to affected community leaders.
- Responds promptly to requests by FAA for data and records and for the scheduling of compliance reviews and other FAA meetings to determine compliance with Title VI and related requirements.
- Receives Title VI discrimination complaints with related investigative documentation, and forwards them to the FAA, within 15 days of receipt, together with any actions taken to resolve the matter.
- Provides the FAA with updates regarding its response and status of early resolution efforts to complaints concerning Title VI and related requirements (49 CFR Part 21, Appendix C(b)(3)), including resolution efforts.
- Annually reviews the airport's Title VI plan and disseminates information to staff and the Airport Sponsor's leadership.
- Coordinates data collection to evaluate whether racial or ethnic groups are unequally benefited or impacted by airport programs. The data will be regularly assessed and readily available upon request (49 CFR § 21.9(b) & (c)). Data collection methods will include optional demographic questions in: airport customer satisfaction surveys, customer complaints, airport event sign-in sheets, and bids/proposals for airport contracts, permit applications, and other methods described in the airport Community Participation Plan (CPP).
- Coordinates data collection on who are our Limited English Proficiency patrons to assure airport news, programs and services continue to be accessible and available to all airport users.
- Maintains demographic data for members of appointed planning and advisory bodies for the airport. Identifies any disparities compared to the community. Provides information to the membership selecting official/committee, particularly when vacancies occur.



• Maintains a copy of 49 CFR Part 21 for inspection by any person asking for it during normal working hours (49 CFR 21, Appendix C (b)(2)(i)).

The Title VI Coordinator has requested and received access to the Title VI portion of the FAA Civil Rights Connect System (<a href="https://faa.civilrightsconnect.com/">https://faa.civilrightsconnect.com/</a>).



#### 5. Notice

49 CFR Part 21 Appendix C(b)(2)(ii)

**MDAD** will conspicuously display the FAA-provided Unlawful Discrimination Poster in all public areas on airport property, including those with pedestrian activity in both physical and digital format. The Title VI Coordinator ensures that these posters are visible, accessible,<sup>2</sup> and maintained. The current Unlawful Discrimination Poster for Miami International Airport and its General Aviation Airports is attached, see **Section 15**.

**MDAD** has also posted the above Title VI policy statement at its staff offices.

**MDAD** will distribute this Title VI Plan among its employees and airport contractors, concessionaires, lessees, and tenants. This distribution will be via email broadcast and posted on the Department's website by June 30, 2023.

Throughout the airport, posters displayed via digital monitors are on a 25 second rotating cycle. Posters in both physical and digital form are in the below following locations:

Terminal/FBO/Concessions/ Other Locations	Quantity in Pre-Security Area	Quantity in Post-Security Area	Additional Quantities
Customer Service and Information			
Counters	4		
Digital Display Monitors – Baggage			
Claim*	74		
Digital Display Monitors – Ticket			
Counters*	289		
Digital Display Monitors – Gates*		358	
MDAD Office Elevators – Digital			
Display Monitors	9		
Digital Monitors in the Cargo Area &			
Other Outside Buildings			49
Miami International Airport Hotel			
Digital Monitors	2		
Rental Car Center Digital Display			
Monitors			2

<sup>\*</sup> Nondiscrimination poster will be displayed on select devices within the designated areas

For a detailed list of the specific location of each digital display monitor, refer to **Appendix I**.



<sup>&</sup>lt;sup>2</sup> For more information about website accessibility, please visit ADA.gov.

### **Outreach to Affected Communities**

The Communications Division ensures that notices for public meetings reach all segments of the impacted community. The Title VI Coordinator will identify the most effective media platforms to share announcements and notices. Announcements are made in social media, general circulation newspapers, community newspapers, and email broadcast. The Title VI Coordinator contacts leaders and representatives in Affected Communities directly to confirm our communication is effectively reaching our Affected Communities<sup>3</sup> and to provide important feedback on translated materials. The Title VI Coordinator will maintain records of all such notices and the efforts made to reach each of the Affected Communities.

The Department will create a detailed CPP by June 30, 2023. A copy of the plan will be available at <a href="https://www.miami-airport.com/customer-service.asp">www.miami-airport.com/customer-service.asp</a>.

To ensure that the community is appropriately informed and able to participate in public hearings, several Divisions within the Department collaborate to ensure public notices are translated into appropriate languages, including for any language spoken by a significant number or proportion of the Affected Community population that has limited English proficiency (LEP). Those Division or Units include Communications, Minority Affairs, Planning, and Social Media. Any relevant social media postings and notices will include directions for obtaining an interpreter, free of charge, for public hearings. 28 CFR § 42.405(d). See Limited English Proficiency (LEP) Section.

<sup>&</sup>lt;sup>3</sup> We will not subject any persons to discrimination based on race, color, national origin, age, sex, or creed. The term "protected communities" is used within this Title VI Plan to highlight the requirements of Title VI, 49 U.S.C. § 47123, the Age Discrimination Act of 1975, and in some instances, includes low-income populations under Executive Order 12898.



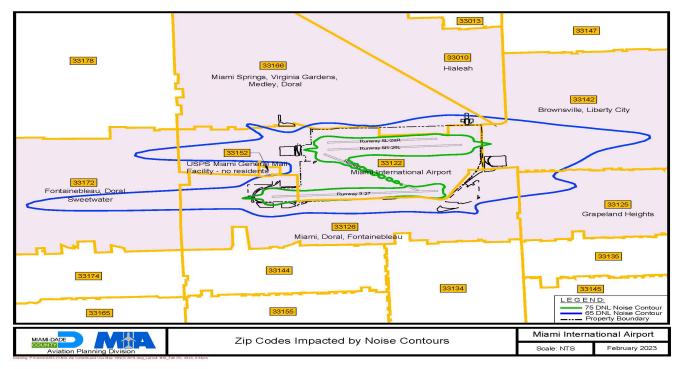
### 6. Community Statistics

Title VI regulations require Federal grant recipients to know their community demographics. See 49 CFR § 21.9(b). By knowing this information, MDAD will be able to identify, understand, and engage with both its surrounding communities as well as the communities it serves. Further, community demographics provides information on those residents actually or potentially affected, benefited, or burdened by the operation of Miami International Airport.

In the following table, communities immediately surrounding Miami International Airport and also identified in the most recent Noise Contour map, see below, are listed with the current population. Hereafter, the communities listed below will be referred to collectively as "the Affected Communities."

Affected Communities <sup>4</sup>	Population
Hialeah (zip code 33010)	41,811
Miami, Miami International Airport (zip code 33122)	1,771
Grapeland Heights (zip code 33125)	52,852
Miami, Doral, Fontainebleau (zip code 33126)	47,963
Brownsville, Liberty City, Allapattah (zip code 33142)	57,129
Miami Springs, Virginia Gardens, Medley, Doral (zip code 33166)	23,925
Fontainebleau, Doral, Sweetwaterl (zip code 33172)	40,824

Source: U.S. Census Bureau



<sup>4 &</sup>quot;Affected communities" means any readily identifiable group potentially impacted by an airport project or operation, such as the community immediately surrounding a project or a community in the flight path.



We have identified the following facts about the Affected Communities:

#### Low Income Communities<sup>5</sup>

A low-income area is an identifiable group of persons living in geographic proximity, whose median household income is at or below the Department of Health and Human Services poverty guidelines. Pursuant to Executive Order 12898, "Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations," According to *U.S. Census Report S1701, Poverty Status in the Past 12 Months*, the overall poverty level for Miami-Dade County, Florida is approximately 14.9%. This poverty rate is slightly higher when compared to the state of Florida (13.1%).

**The Department** has made conscientious efforts to identify the median household income of all residential communities in geographic proximity to the airport to establish those whose median household income is below the Department of Health and Human Services poverty guidelines. The objective is to identify and minimize disproportionately high and adverse human health or environmental effects from airport operations on low-income and minority populations. Using prevalent data sources to conduct this economic analysis, the poverty rates for the specific Affected Communities are as follows:

Affected Communities	Poverty Rate
Hialeah (zip code 33010)	21%
Miami, Miami International Airport (zip code 33122)	3.2%
Grapeland Heights (zip code 33125)	26.3%
Miami, Doral, Fontainebleau (Zip Code 33126)	17.1%
Brownsville, Liberty City, Allapattah (zip code 33142)	30.4%
Miami Springs, Virginia Gardens, Medley, Doral (zip	
code 33166)	12.2%
Fontainebleau, Doral, Sweetwater (zip code 33172)	11.8%

Source: U.S. Census Table S1701, American Community Survey (ACS) 5-Year Estimate

As previously indicated, the U.S. Census Bureau <u>Table S1701, Poverty Status in the Past 12 Months for 2021</u>, identified a poverty level of 14.9% for Miami-Dade County, which encompasses all the Affected Communities listed. However, within the airport's surrounding communities there are four (4) Affected Communities that exceed the poverty rate for this geographic region.

#### Racial and Ethnic Communities.

Demographic data for race, color, and national origin was evaluated to identify racial and ethnic communities and populations in each Affected Community. The demographic composition by race, color, or national origin for the specific Affected Communities are as follows and as

<sup>&</sup>lt;sup>5</sup> Low-income data must be collected to assist in our compliance with Environmental Justice requirements (not Title VI requirements). For example, this data will be utilized in our Community Participation Plan (CPP) to help ensure the meaningful involvement of low-income communities in airport programs and activities.



obtained from the U.S. Census Table 1701, American Community Survey Poverty Status in the Past 12 Months:

Affected Community: <u>Hialeah (33010)</u>
Total Affected Community Population: <u>41,811</u>

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community Population
White	24,850	59.4%
Black or African American	1,102	2.6%
American Indian or Alaska Native	7	0%
Asian	143	0.3%
Native Hawaiian or Other Pacific Islander	0	0%
Some Other Race	4,356	10.4%
Two or More Races	11,353	27.2%
Hispanic or Latino (any race)	39,876	95.4%
White, not Hispanic or Latino	1,206	2.9%

Affected Community: <u>Miami, Miami International Airport (33122)</u>
Total Affected Community Population: <u>1,771</u>

		Percent of Total Affected
Demographic Group within Affected Community	Number of People in Minority Group	Community Population
White	1,233	69.6%
Black or African American	138	7.8%
American Indian or Alaska Native	0	0%
Asian	96	5.4%
Native Hawaiian or Other Pacific Islander	0	0%
Some Other Race	54	3.0%
Two or More Races	250	14.1%
Hispanic or Latino (any race)	1,265	71.4%
White, not Hispanic or Latino	307	17.3%

Affected Community: <u>Grapeland Heights (33125)</u> Total Affected Community Population: <u>52,852</u>

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community Population
White	32,693	61.9%
Black or African American	2,252	4.3%
American Indian or Alaska Native	0	0%
Asian	246	0.5%
Native Hawaiian or Other Pacific Islander	0	0%
Some Other Race	2,499	4.7%
Two or More Races	15,162	28.7%
Hispanic or Latino (any race)	49,532	93.7%
White, not Hispanic or Latino	1,837	3.5%

Affected Community: <u>Miami, Doral, Fontainebleau (33126)</u>
Total Affected Community Population: <u>47,963</u>

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community Population
White	33,582	70.0%
Black or African American	614	1.3%
American Indian or Alaska Native	34	0.1%
Asian	309	0.6%
Native Hawaiian or Other Pacific Islander	0	0%
Some Other Race	1,677	3.5%
Two or More Races	11,747	24.5%
Hispanic or Latino (any race)	45,592	95.1%
White, not Hispanic or Latino	1,682	3.5%



Affected Community: <u>Brownsville, Liberty City (33142)</u>
Total Affected Community Population: <u>57,129</u>

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community Population
White	22,298	39.0%
Black or African American	18,186	31.8%
American Indian or Alaska Native	75	0.1%
Asian	45	0.1%
Native Hawaiian or Other Pacific Islander	0	0%
Some Other Race	5,394	9.4%
Two or More Races	11,131	19.5%
Hispanic or Latino (any race)	37,694	66.0%
White, not Hispanic or Latino	2,208	3.9%

Affected Community: <u>Miami Springs, Virginia Gardens, Medley, Doral (33166)</u>
Total Affected Community Population: <u>23,925</u>

		Percent of Total Affected
Demographic Group within Affected Community	Number of People in Minority Group	Community Population
White	16,965	70.9%
Black or African American	281	1.2%
American Indian or Alaska Native	0	0%
Asian	223	0.9%
Native Hawaiian or Other Pacific Islander	0	0%
Some Other Race	1,355	5.7%
Two or More Races	5,101	21.3%
Hispanic or Latino (any race)	19,551	81.7%
White, not Hispanic or Latino	3,937	16.5%

Affected Community: <u>Fontainebleau, Doral, Sweetwater (33172)</u>
Total Affected Community Population: <u>40,824</u>

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community Population
White	30,315	74.3%
Black or African American	725	1.8%
American Indian or Alaska Native	8	0%
Asian	1,035	2.5%
Native Hawaiian or Other Pacific Islander	0	0%
Some Other Race	1,777	4.4%
Two or More Races	6,964	17.1%
Hispanic or Latino (any race)	37,305	91.4%
White, not Hispanic or Latino	1,905	4.7%

#### Limited English Proficiency (LEP).

The goal of all language access planning and implementation is to ensure that the Department communicates effectively with limited English proficient (LEP) individuals. Effective language access requires self-assessment and planning. The next table lists non-English languages<sup>6</sup> that are spoken in LEP households in the Affected Communities. The data source is **U.S. Census American Community Survey: Table B16001-Language Spoken at Home by Ability to Speak English for the Population of 5 Years and Over: "Speaks English Less Than Very Well".** 

The threshold we have used for identifying the languages with significant LEP populations is the DOT LEP Policy Guidance safe harbor threshold, which is 5% or 1,000, whichever is less.<sup>7</sup> The safe harbor for our community is 1,000 as all populations exceed 20,000. Refer to **Section 14** of this document to find data for all languages in our community.

<sup>&</sup>lt;sup>7</sup> See the DOT LEP Policy Guidance at <a href="https://www.federalregister.gov/d/05-23972/p-133">https://www.federalregister.gov/d/05-23972/p-133</a>. The safe harbor provisions apply to the translation of written documents only; however, it provides a consistent starting point for identifying significant LEP populations.



<sup>&</sup>lt;sup>6</sup> Recommend using language groups from the U.S. Census and using data for the "Speak English less than 'very well'" category for each language over the threshold.

Languages Spoken by LEP Population that		Margin of
Meet the Safe Harbor Threshold by Zip Code*	Number	Error
Spanish – 33010	28,478	+/-1,196
Spanish – 33125	31,467	+/-1,748
Spanish – 33126	29,182	+/-1,326
Spanish – 33142	18,461	+/-1,176
Spanish – 33166	7,738	+/-640
Spanish – 33172	16,759	+/-1,099

<sup>\*</sup> Within the Affected Communities, there was no other language that yielded significant populations

Frequency of contact with LEP individuals at the airport and airport-related activities (all languages):

Languages Spoken by LEP Persons	A few times a year (12 or less days a year)	Several times a month (13 to 51 days a year)	At least once a week (52 to 364 days a year)	Every day (365 days a year)
Spanish				X
French	X			
Portuguese	X			
Arabic	X			

Source: Language Line Usage for the year ended December 31, 2022 and January 2023.

The additional language predominantly spoken by LEP persons in the Affected Communities, but not meeting the Safe Harbor threshold is:

# Additional Languages Spoken Haitian Creole

Pursuant to legislative action presented by the **Miami-Dade County** Board of County Commissioners, who sought to meet the predominant language needs of its **Miami-Dade County** residents and constituents, all airport public announcements are spoken in English, Spanish, Haitian Creole and Portuguese. Note, Haitian Creole and Portuguese languages do not fall within the safe harbor thresholds for the airport's Affected Communities.

This information is updated annually through checking the following resources:

Data Sources for Languages Spoken in Affected Community	Website link to Data Source
U.S. Census Bureau	https://data.census.gov/cedsci/table?q=B1 6001&tid=ACSDT1Y2019.B16001
Language Line	https://languageline.com



### **Beneficiary Diversity.**

Demographic information is collected from airport customers, attendees at community meetings, and businesses seeking opportunities at the airport, through voluntary disclosures.

### **Description of Beneficiary Demographic Information Collection Methods**

- The Department's Minority Affairs Division contracts and oversees services by an entity that provides coordination, enforcement, and assistance to promote local Small Business Enterprise and Disadvantaged Business Enterprise participation in all Miami-Dade County contracting opportunities, which includes contracts for the airport. Services further include the recruitment of local businesses for the small business enterprise and disadvantaged business enterprise programs which is executed via outreach events, small business workshops and community agency meetings.
- Assistance is provided to small businesses to identify the proper resources needed, how to access capital, build business development skills, and develop business capacity to be successful with attained contracting opportunities.
- The Department provides on-site outreach meeting spaces and workshops for ease of access.
- Businesses contracting with Miami-Dade County are asked to disclose the breakdown
  of their corporate ownership and workforce to include race, national origin and gender
  (Miami-Dade County Single Execution Affidavit and Declaration Form).

#### Staff Diversity.

Demographic information is collected from airport employees through voluntary disclosures.

#### **Description of Employee Demographic Information Collection Methods**

- New employees are asked to submit voluntary confidential demographic information at time of hiring. Employees can update their demographic information at any time they feel an update is needed via Miami-Dade County's employee information system.
- Demographic information is used to develop ethnic and gender balanced interview panels to maximize employment opportunities for all applicants.
- Training or workshop opportunities will request voluntary demographic data from participants that can be used to determine those groups seeking access to available services and facilitate the access.



### 7. Potential or Known Community Impacts

Projects or services receiving federal financial assistance have the potential to touch so many aspects of American life. Thus, in general, no **MDAD** activity must have a discriminatory disparate impact based on race, color, national origin (including LEP), sex (including sexual orientation and gender identity), creed, or age. This means that policies or procedures that have a disparate impact would require a well-documented substantial legitimate nondiscriminatory justification, as summarized below. Impacts to protected communities must be avoided or minimized to the extent possible. No project with a discriminatory impact on protected communities will be undertaken.<sup>8</sup>

The following airport facilities are already in use or under construction and expected to be in use within the next 3 years:

Existing Airport Facilities	Affected Community Impacted by Operation of the Facility
None	N/A

The following airport facility projects (including all alternatives) are in construction or expected to be in construction within the next 3 years:

Affacted Community Impacted by

Airport Facility Construction Projects	Construction of the Facility
None	N/A

In 2019, **MIA's** new Capital Improvement Program (CIP) to modernize and expand existing facilities was approved by the Board of County Commissioners. This \$5 billion CIP will take place over the next five to 15 years to meet future growth of passenger and cargo traffic at **MIA**. A complete list of the CIP project schedule is attached as **Appendix II**.

The Department anticipates construction of the Vertically Integrated Cargo Community to begin within the next three years with an estimated completion date of 2027. However, the project has not sufficiently progressed to anticipate potential environmental and community impacts which would be identified through the National Environmental Policies Act (NEPA) process or other environmental impact analyses.

<sup>&</sup>lt;sup>8</sup> In order to carry out an alternative with a discriminatory impact, the airport sponsor must demonstrate that there was a substantial legitimate justification for the decision. The sponsor must also show that alternatives with less discriminatory impacts were meaningfully considered and rejected for legitimate reasons.



### 8. Limited English Proficiency (LEP)

Executive Order 13166

In creating a Language Assistance Plan, **MDAD** will consider the volume, proportion, or frequency of contact with LEP persons in determining the appropriate language assistance to provide.

In the Community Statistics section, we identified the following languages spoken by LEP persons in Affected Communities:

Language
Spanish

MDAD also collects data for languages spoken by airport guests. 9 Data sources include:

Data Sources for Languages Spoken by Airport Guests	Website link to Data Source
Airport language line usage data	www.languageline.com
Airline-provided data	N/A
Assumption from flight origin / destination	N/A
Assistance requests at airport information	
desks	N/A

Based on the above data, in 2022, the following <u>additional</u> languages have been identified as likely to be spoken by LEP airport guests:

Language
None

The Title VI Coordinator will also actively engage with community educators, community groups, places of work, business groups, social groups, and the like to confirm that translation and interpretation services are accurate and effective. Additionally, the Title VI Coordinator will inform leadership and staff of **MDAD**'s responsibility to provide language access. We have made the following plans to provide translation services free of charge to ensure that individuals with LEP have access to the benefits of the airport:

#### **Translation Services:**

• All written notices contain a statement in the identified languages, when appropriate, of how to receive translated written materials.

<sup>&</sup>lt;sup>9</sup> We aim to provide appropriate language assistance services to every LEP person encountered. This includes instances when LEP statistical data for a particular language was not available beforehand, or the safe harbor threshold for written translation was not met.



• The following vendors have been identified for written translations:

Translation Vendors	Languages
Interpreters Unlimited, LLC	All languages
Trusted Translations, Inc.	All languages
All World Language Consultants, Inc.	All languages
Volance Language Services LLC	All languages
Geneva Worldwide Inc.	All languages
Karasch Enterprises Inc.	All languages
Miami-Dade County Communications	Spanish, Haitian Creole
Department	

Information regarding translation services can be obtained at:

Location for Translation Assistance	Languages
Customer Service and Information	All languages
Counter – Terminal E	
Airport website translate view	All languages
Terminal Operations Staff (Pre and	Spanish, Haitian Creole,
Post Security)	Portuguese, Italian, Russian,
	Slovak, Polish, Czech
Protocol Division Staff (Pre-	Spanish, French, Haitian Creole,
Security)	Italian, German, Arabic, Portuguese

### **Interpretation Services:**

• The following vendors have been identified for interpretation services:

Interpretation Vendors	Languages
Language Line, Inc.	Over 240 languages
Interpreters Unlimited, LLC	All languages
All World Language Consultants,	All languages
Inc.	
Volance Language Services, LLC	All languages
Geneva Worldwide Inc.	All languages
Karasch Enterprises Inc.	All languages
Miami-Dade County	Spanish, Haitian Creole
Communications Department	

Information regarding interpretation services can be obtained at: the main Airport
Customer Service and Information Counters located pre-security at Terminal E. The
Airport's webpage <a href="www.miami-airport.com">www.miami-airport.com</a> also provides information regarding
translation services and its content is translatable into 105 languages to facilitate
comprehension by LEP individuals seeking information.



Location for Interpretation Assistance	Languages
Airport Customer Service and Information Counter – Terminal E	Over 240 languages using Language Line, Inc. and assistance is also offered by multilingual staff members

#### **Description of Interpretation Assistance Processes**

- The Department's Terminal Operations Division oversees the Customer Service and Information Counters located pre-security in Terminal E, H, and J. These employees are customarily multi-lingual to meet guest language needs.
- The airport contracts with the Language Line, Inc. to provide on-demand telephone interpretation services to airport guests. Access is obtained at the Customer Service and Information Counter where Terminal Operations Staff would assist guests with accessing the service.
- Terminal Operations and Protocol Division employees who are proficient in multiple languages have been identified for language assistance for both translation and interpretation services, as needed. These employees are available to assist members of the flying public with verbal real-time interpretation, during normal business hours. Multi-lingual staff names and contact numbers are listed and provided to staff at customer service points as well as the Director's office.
- Signage throughout the airport is presented in both English and Spanish and also include universal symbols for ease of interpretation.
- Miami International Airport has an Ambassador Program where members of the community volunteer to work at the airport providing passenger assistance or to disseminate recent airport events. These volunteers are badged with the languages they speak to assist those LEP airport users and are trained to be familiar with the Title VI requirements and can direct aggrieved airport guests to the necessary signs for further information.
- The Department's Communications Division disseminates airport announcements and events to print, digital and social media. Most information is translated to Spanish, the predominant language spoken, for posting to both local and international media. Additionally, by Miami-Dade County ordinance, the airport is required to post airport information to local community periodicals annually. These community periodicals have been identified to target the Spanish and Haitian communities, and the information is translated to those specific languages.



#### 9. Transportation

49 Part CFR 21 Appendix C (a)(1)(ix)

In the Community Statistics section of this plan, we identified Affected Communities and provided demographic and related data for the community populations. The minority and disadvantaged community areas located within the Affected Communities are identified below. Other minority and disadvantaged community areas that are near the airport but not within Affected Communities are also identified below.

Public transportation serving **MIA** is connected through the Miami Intermodal Center located east of the Airport and linked to the Terminal Building via the automated **MIA** Mover train. Local Metrobus and Metrorail service is provided by the **Miami-Dade County** Department of Transportation and Public Works (DTPW), while the City of Miami Trolley provides free access to communities within the City of Miami limits. Public transportation information is provided to community members and travelers on our website <a href="www.miami-airport.com/public-transportation.asp">www.miami-airport.com/public-transportation.asp</a>.

DTPW provides seven (7) Metrobus routes with direct service to **MIA** (excludes express routes with no service in the surrounding areas), connecting bus service is available for those areas not serviced directly. The Orange Line Metrorail service, an elevated rapid system of trains, provides access to the Metrorail system and its 23 stations along a 25-mile service track. The following chart identifies existing transit services connecting the airport employment centers with the identified minority and disadvantaged community areas.

Minority and/or Disadvantaged Community Areas	Transit Service	Planned or Existing
Grapeland Heights, Miami, Doral, Fontainebleau, Sweetwater (Zip Codes 33125, 33126, 33172)	Bus Route 7/7A	Existing
Grapeland Heights, Miami Springs, Virginia Gardens, Medley, Doral, Hialeah (Zip Codes 33125, 33166, 33010)	Bus Route 37	Existing
Miami, Doral, Fontainebleau, Hialeah (Zip Codes 33126, 33010)	Bus Route 42	Existing
Miami, Doral, Fontainebleau (Zip Code 33126)	Bus Route 57 (weekday service only)	
Brownsville, Liberty City (Zip Code 33142)	Bus Route J	Existing
Miami, Fontainebleau, Doral, Sweetwater (Zip Codes 33126, 33172)	Bus Route 238 (weekday service only)	Existing
Brownsville, Liberty City (Zip Code	Bus Route 297 (weekday service	Existing

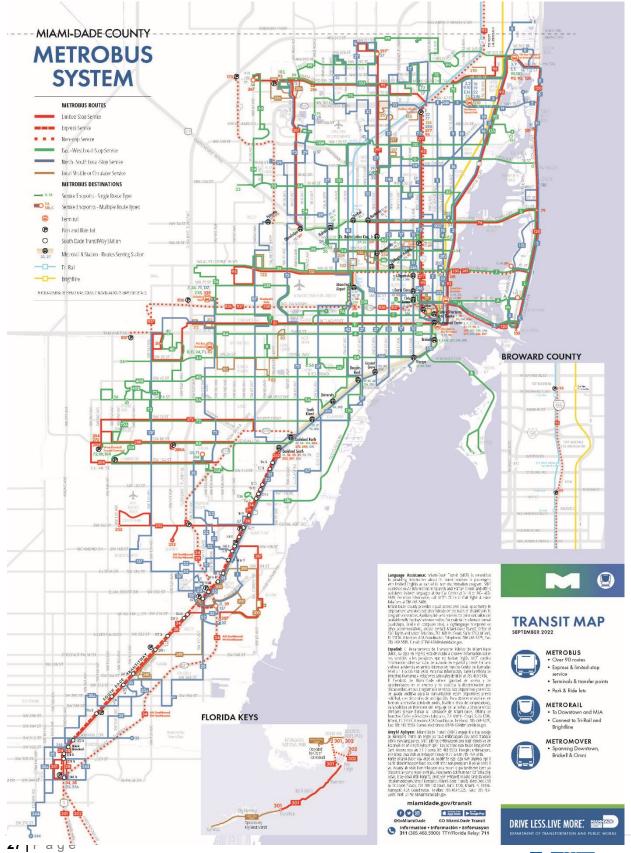


33142)	only)	
Brownsville, Liberty City (Zip Code	Metrorail – Orange Line	Existing
33142)		
Miami, Doral, Fontainebleu (Zip Code	City of Miami Trolley (no Sunday	Existing
33126)	service)	

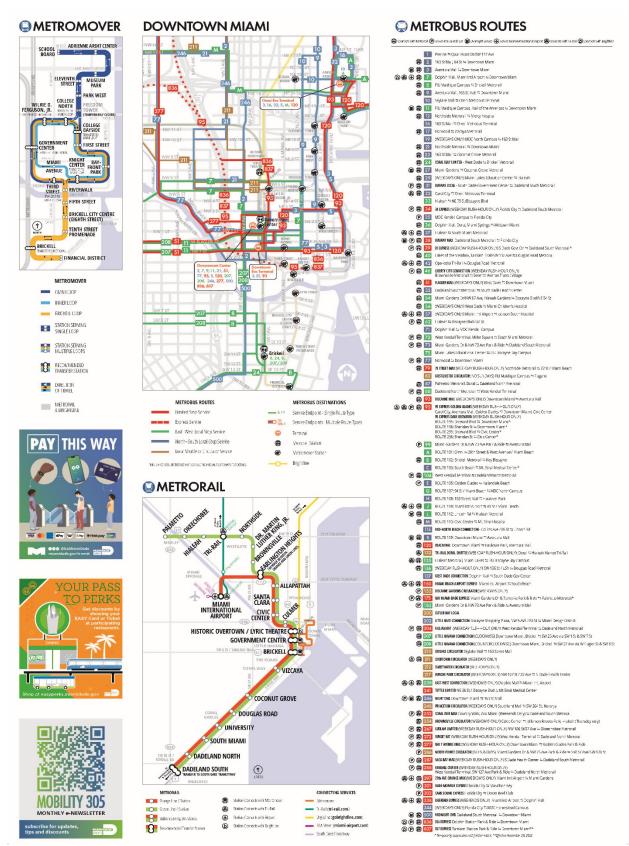
Additional transportation services provided at the Miami Intermodal Center include commuter train service, Tri-Rail, linking Miami-Dade, Broward and Palm Beach Counties as well as Amtrak passenger rail service.

Maps depicting service routes provided by Metrobus, Metrorail, and the City of Miami Trolley system are displayed on the following pages.

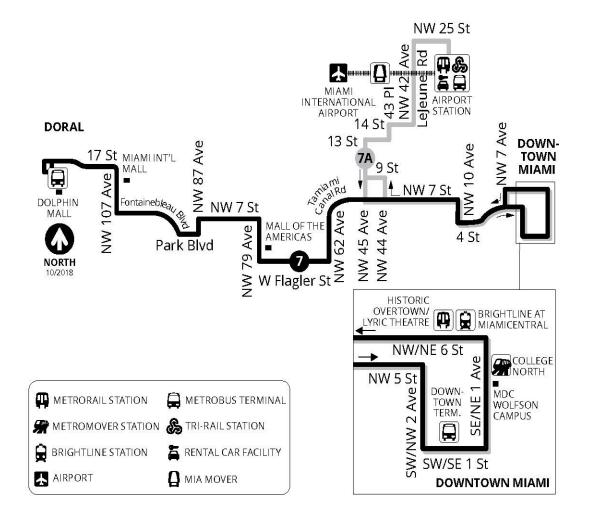






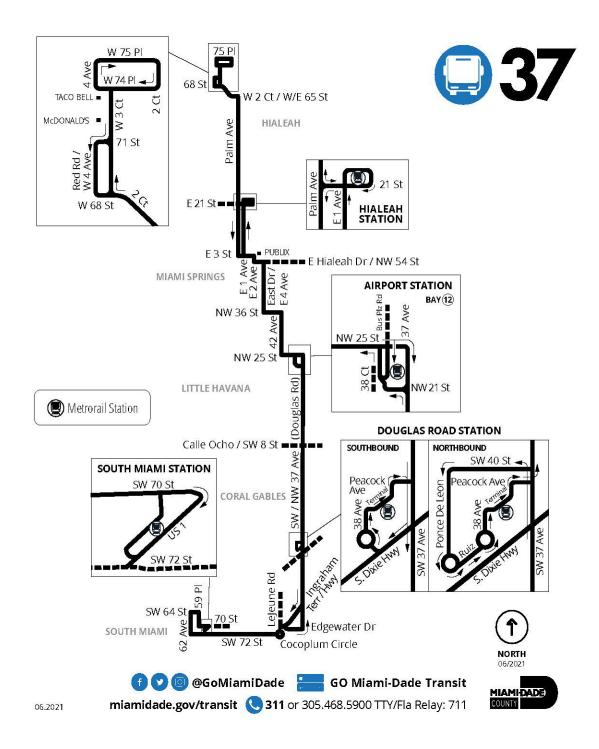




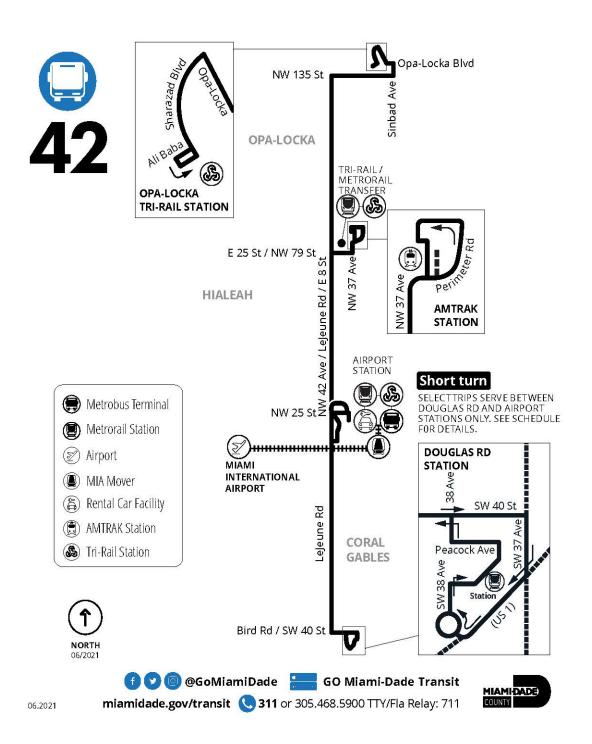


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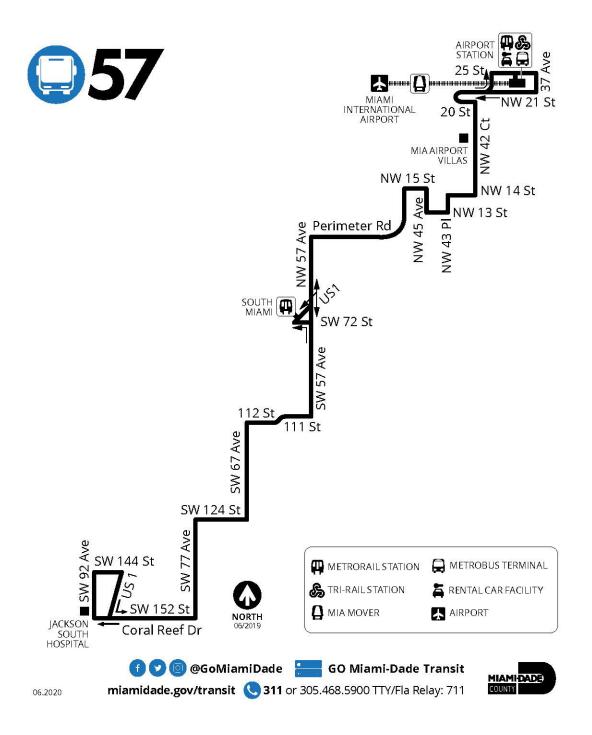
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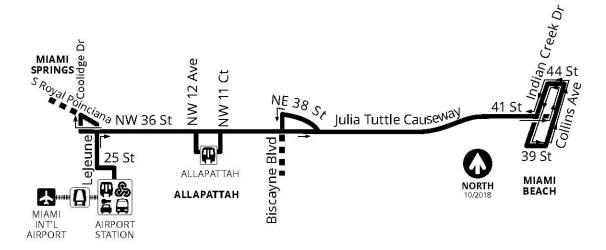












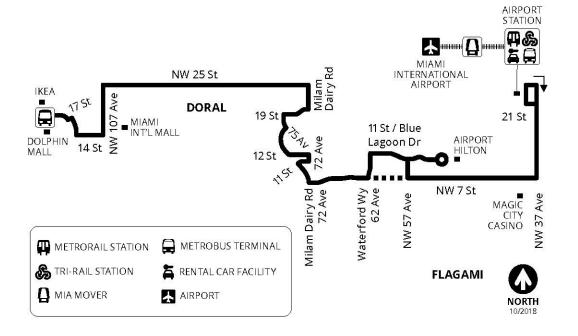


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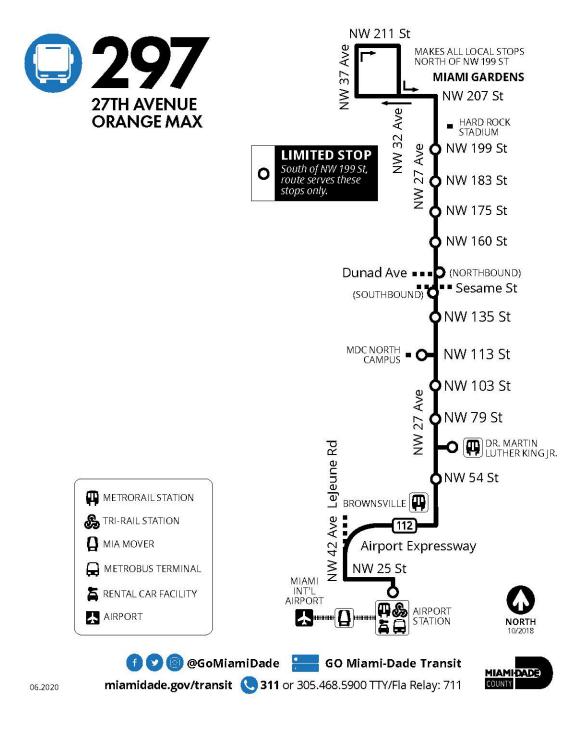


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miamidade.gov/transit 🕓 311 or 305.468.5900 TTY/Fla Relay: 711











### 10. Minority Businesses

49 CFR 21 Appendix C (a)(1)(x)

Bids for airport concessions and other business opportunities are solicited from area minority and woman-owned businesses through the following methods:

The Department has established an Airport Concession Disadvantaged Business Enterprise (ACDBE) program and a program for Disadvantaged Business Enterprises (DBE) in accordance with 49 CFR Part 23 and 26, respectively. The Department's Minority Affairs Division in conjunction with Miami-Dade County's Internal Services Department Small Business Development Division coordinate and provide assistance in promoting local small, disadvantaged and minority business participation in all County contracting opportunities including airport projects. All concession and contracting opportunities at the airport are communicated via outreach meetings, small business workshops, and other events for minority and small business communities. Business opportunities are also posted on the Department's website at <a href="https://www.miami-airport.com/business\_advertisements.asp">https://www.miami-airport.com/business\_advertisements.asp</a> and presented in publications targeting minority populations.

Selections are in compliance with Title VI, Part 21, and related requirements. Information on the award process and documentation for specific bid decisions is kept with the Procurement and Materials Management Division as well as the Minority Affairs Division.



#### 11. Training

All new employees at Miami International Airport will receive Title VI training covering the **Department's** responsibilities as part of the airport badging process. Topics include:

- Title VI and related laws prohibit discrimination on the basis of race, color, national origin (including LEP), sex (including sexual orientation and gender identity), creed, or age
- Title VI complaints must be forwarded to the Title VI Coordinator
- Protections against retaliation for filing civil rights complaints or related actions
- Title VI notices must be displayed throughout the airport public facilities
- All contracts must include Title VI clauses
- Language interpretation and translation services
- Cultural and community relations sensitivity training
- Anti-harassment training

To ensure employees remain aware of Title VI responsibilities, refresher training will be provided on a bi-annual basis to **MDAD** employees by the Human Resources Division. The training materials will also be provided on the **Department's** website for contractors, concessionaires, tenants, and other business partners to access in order to provide similar refresher training to its employees as stipulated in contract/agreement provisions. The Title VI Coordinator will be responsible for auditing our business partners to ensure training is being provided to their employees.



## 12. Compliance Reviews, Audits, Complaints, Lawsuits, and Other Investigations

<u>FAA Notification</u>. The Title VI Coordinator will notify FAA of any pending investigations and reviews, including:

- Compliance reviews or audits concerning civil rights requirements 10
- Complaints, lawsuits, or other investigations alleging noncompliance with civil rights requirements<sup>11</sup>

As discussed in the Title VI Complaints Section, Title VI complaints must be forwarded to FAA contacts within 15 days of receipt. For all other civil rights investigations, **MDAD** must notify FAA contacts of any new investigations prior to grant execution.

At regular intervals, the Title VI Coordinator will provide FAA contacts with status updates for the investigations and reviews, until completed. For each existing investigation or review completed within 5 years of this plan, the Title VI Coordinator will also provide a statement about the outcome, unless previously provided.

<sup>&</sup>lt;sup>11</sup> Includes allegations of discrimination based on race, color, national origin (including LEP), sex (including sexual orientation and gender identity), creed, or age, whether because of actions of the airport sponsor itself, or its employees, contractors, or tenants. Includes noncompliance with related administrative requirements under civil rights laws.



<sup>&</sup>lt;sup>10</sup> Includes any Title VI, ADA, Sec. 504, Title VII/EEO, or other civil rights program compliance review or audit to be performed on the airport sponsor or any of its sub-recipients by any State, local or Federal agency.

### 13. Title VI Complaints

49 CFR 21.11; 49 CFR 21 Appendix C (b)(3); 28 CFR 42.406(d)

<u>Scope</u>. These procedures are for complaints of discrimination under Title VI and related laws (hereafter "Title VI Complaints.") In order to be a Title VI Complaint, the complaint must:

- 1. Allege discrimination on the basis of race, color, national origin (including LEP), sex (including sexual orientation and gender identity), creed, or age or violations administrative requirements under Title VI or related laws.
- 2. Not only be for employment matters<sup>12</sup>
- **3.** Allege misconduct by the **MDAD**, including airport employees, contractors, concessionaires, lessees, or tenants.
- **4.** Concern an airport facility or actions by **MDAD** including airport employees, contractors, concessionaires, lessees, or tenants.

<u>Rights</u>. Any person who believes that he or she has been subjected to discrimination on the basis of race, color, national origin (including LEP), sex (including sexual orientation and gender identity), creed, or age has the right to file a complaint with **MDAD**. Alternatively, they can file a formal complaint with an outside agency, such as the U.S. Departments of Justice or Transportation, or the Federal Aviation Administration (FAA), or seek other legal remedies.

Receipt of Complaint. The Title VI Coordinator will log in the complaint and promptly send copies of the complaint to the corresponding Title VI Liaison and the Airport Director.

Complaints must be filed within 180 days of the discriminatory event, must be in writing, and must be delivered to:

Barbara S. Jimenez, Assistant Director of Administration P.O. Box 025504
Miami, FL 33102-5504
(305) 876-0458
bjimenez@flymia.com

If a complaint is initially made by phone, it must be supplemented with a written complaint before **90 days** after the discriminatory event has passed. If a verbal complaint is received, the complainant should be given a copy of the Airport Discrimination Complaint Procedures and instructed to submit a written complaint. Accommodation will be provided upon request to individuals unable to file a written complaint due to a disability.

<sup>&</sup>lt;sup>12</sup> Complaints of employment discrimination must be addressed as required by EEOC and other applicable authorities with jurisdiction over employment matters. If an Airport sponsor employment activity is supported by FAA-provided financial assistance or it is alleged that the employment discrimination affects the broader airport program, complaints about that activity must also be reported to FAA.



<u>Initial Procedure.</u> The Title VI Coordinator may meet with the complainant to clarify the issues, obtain additional information, and determine if informal resolution might be possible in lieu of an investigation. If successfully resolved, the Title VI Coordinator will issue a closure letter to the complainant, record the disposition in the complaints log, and report the resolution to FAA.

#### **Discrimination Complaint Referral Procedure**

<u>Internal Complaint Referral</u>. All Title VI complaints must be forwarded to the Title VI Coordinator upon receipt.

Initial FAA Notification. A copy of each Title VI complaint will be forwarded to the FAA within 15 days of initial receipt (not the date that the Title VI Coordinator was notified). The Title VI Coordinator will forward a copy of the complaint and a statement describing all actions taken to resolve the matter, and the results thereof to the FAA Civil Rights staff. (Note: complaints based on disability do not have to be forwarded to FAA.) To transmit complaint information to the FAA, the Title VI Coordinator will use the FAA Civil Rights Connect System. The Title VI Coordinator will also seek technical assistance from FAA, as needed, throughout complaint intake, investigation and resolution process.

### **Investigation Procedure**

<u>Assignment of Investigator</u>. The Title VI Coordinator will immediately begin the investigation or designate an investigator.

<u>Cooperation with FAA</u>. The Title VI Coordinator will promptly investigate all Title VI complaints, including those referred by the FAA for investigation. If the FAA is investigating a complaint against the MDAD, the Title VI Coordinator will avoid interfering with the FAA investigation, cooperate with the FAA when needed, and share factual information with the FAA.

<u>Prompt Investigation</u>. The Title VI Coordinator will make every effort to complete discrimination complaint investigations within sixty (60) calendar days after the complaint is received. Some investigations may take longer with a justification for the delay and assurance that the investigation is being completed as quickly as possible.

<u>Contact with Complainant.</u> The Title VI Coordinator will meet with the complainant to clarify the issues and obtain additional information, and also speak with community members and potential witnesses, as appropriate.

<u>Investigation Report</u>. After completing the investigation, the Title VI Coordinator will prepare a written report.

<u>Consultation with Legal Counsel</u>. In each case, the Title VI Coordinator will consult with Legal Counsel regarding the investigation and the report. Airport Legal Counsel will ensure that the report is consistent with the DOT and FAA Title VI nondiscrimination requirements.



<u>Prompt Resolution of Disputes</u>. The Coordinator will emphasize voluntary compliance and quickly and fairly resolve disputes with complainants, or with contractors, tenants, or other persons, through negotiation, mediation or other alternate dispute resolutions.

<u>Forwarding Report and Response to Complainant</u>. At the completion of the investigation, the complainant and respondent will receive a letter of findings and determination of the investigation and any applicable resolution. The letter transmitting the findings and any applicable resolution will state MDAD's conclusion regarding whether unlawful discrimination occurred and will describe the complainant's appeal rights. A summary of the investigation report, any appeal, or follow-up actions will be sent to the FAA via the FAA Civil Rights Connect System.

<u>Appeal Rights.</u> The complainant must be notified of their right to appeal the findings or determinations, and of the procedures and requirements for an appeal:

- The complainant may appeal in writing to the Airport Director.
- The written appeal must be received within 10 business days after receipt of the written decision.
- The written appeal must contain all arguments, evidence, and documents supporting the basis for the appeal.
- The Airport Director will issue a final written decision in response to the appeal.

<u>Avoiding Future Discrimination</u>. In addition to taking action with respect to any specific instances of discrimination, the Department will identify and implement measures to reduce the chances of similar discrimination in the future.

<u>Intimidation and Retaliation Prohibited</u>. MDAD employees, contractors, and tenants will not intimidate or retaliate against a person who has filed a complaint alleging discrimination.

For information on filing a complaint with DOT/FAA, please contact Barbara S. Jimenez, Assistant Director of Administration and Title VI Coordinator.

This complaint procedure is shared with the public through the following methods:

### Website, In-person, and Other Distribution Methods

Airport website, Civil Rights/Title VI page at <u>www.miami-airport.com/customer-service.asp</u>



### 14. Population / Language Data

# American Community Survey Table B16001 Language Spoken at Home by Ability to Speak English For the Population 5 Years and Over

	Miami-Dade County, Florida				
Label	Estimate	Margin of Error			
Total:	2,517,017	±220			
Speak only English	636,673	±17,470			
Spanish:	1,657,215	±10,245			
Speak English "very well"	873,794	±17,123			
Speak English less than "very well"	783,421	±14,680			
French (incl. Cajun):	18,775	±4,135			
Speak English "very well"	16,058	±3,682			
Speak English less than "very well"	2,717	±1,098			
Haitian:	106,527	±12,279			
Speak English "very well"	69,776	±10,165			
Speak English less than "very well"	36,751	±5,847			
Italian:	8,774	±2,362			
Speak English "very well"	6,643	±2,368			
Speak English less than "very well"	2,131	±866			
Portuguese:	17,353	±3,204			
Speak English "very well"	13,016	±2,406			
Speak English less than "very well"	4,337	±1,357			
German:	3,952	±1,355			
Speak English "very well"	3,640	±1,359			
Speak English less than "very well"	312	±247			
Yiddish, Pennsylvania Dutch or other West Germanic languages:	1,049	±777			
Speak English "very well"	807	±536			



Label	Estimate	Margin of Error
Speak English less than "very well"	242	±282
Greek:	1,917	±1,181
Speak English "very well"	1,917	±1,181
Speak English less than "very well"	0	±242
Russian:	13,081	±3,459
Speak English "very well"	7,606	±2,464
Speak English less than "very well"	5,475	±1,859
Polish:	993	±715
Speak English "very well"	869	±682
Speak English less than "very well"	124	±153
Serbo-Croatian:	389	±290
Speak English "very well"	374	±286
Speak English less than "very well"	15	±25
Ukrainian or other Slavic languages:	2,142	±1,342
Speak English "very well"	1,335	±1,074
Speak English less than "very well"	807	±737
Armenian:	171	±141
Speak English "very well"	171	±141
Speak English less than "very well"	0	±242
Persian (incl. Farsi, Dari):	1,198	±680
Speak English "very well"	970	±581
Speak English less than "very well"	228	±198
Gujarati:	736	±543
Speak English "very well"	736	±543
Speak English less than "very well"	0	±242
Hindi:	2,664	±1,546
Speak English "very well"	1,722	±1,222
Speak English less than "very well"	942	±879
Urdu:	2,033	±1,152



_abel	Estimate	Margin of Error
Speak English "very well"	1,133	±864
Charle English loss than "yengwell"	000	1547
Speak English less than "very well"	900	±547
Punjabi:	277	±296
Speak English "very well"	277	±296
Speak English less than "very well"	0	±242
Bengali:	46	±90
Speak English "very well"	46	±90
Speak English less than "very well"	0	±242
Nepali, Marathi, or other Indic anguages:	607	±456
Speak English "very well"	540	±442
Speak English less than "very well"	67	±83
Other Indo-European languages:	2,832	±1,344
Speak English "very well"	2,510	±1,212
Speak English less than "very well"	322	±385
Telugu:	736	±549
Speak English "very well"	689	±510
Speak English less than "very well"	47	±81
Tamil:	1,060	±897
Speak English "very well"	872	±687
***************************************		
Speak English less than "very well"	188	±255
Malayalam, Kannada, or other Dravidian languages:	40	±80
Speak English "very well"	40	±80
0 15 511 55 55		.040
Speak English less than "very well"	0	±242
Chinese (incl. Mandarin, Cantonese):	9,047	±2,058
Speak English "very well"	3,768	±1,158
0 15 511 " " " ""	5 070	.4.450
Speak English less than "very well"	5,279	±1,453
Japanese:	816	±607
Speak English "very well"	557	±497



Label	Estimate	Margin of Error
Speak English less than "very well"	259	±281
Korean:	520	±330
Speak English "very well"	437	±294
Speak English less than "very well"	83	±147
Hmong:	0	±242
Speak English "very well"	0	±242
Speak English less than "very well"	0	±242
Vietnamese:	1,621	±1,042
Speak English "very well"	457	±376
Speak English less than "very well"	1,164	±766
Khmer:	0	±242
Speak English "very well"	0	±242
Speak English less than "very well"	0	±242
Thai, Lao, or other Tai-Kadai languages:	548	±360
Speak English "very well"	502	±324
Speak English less than "very well"	46	±85
Other languages of Asia:	2,052	±1,101
Speak English "very well"	1,518	±909
Speak English less than "very well"	534	±637
Tagalog (incl. Filipino):	5,095	±1,864
Speak English "very well"	3,786	±1,669
Speak English less than "very well"	1,309	±696
Ilocano, Samoan, Hawaiian, or other Austronesian languages:	342	±262
Speak English "very well"	303	±240
Speak English less than "very well"	39	±63
Arabic:	6,376	±3,006
Speak English "very well"	4,702	±2,227



Label	Estimate	Margin of Error
Hebrew:	4,963	±2,496
Speak English "very well"	4,375	±2,434
Speak English less than "very well"	588	±391
Amharic, Somali, or other Afro-Asiatic languages:	40	±87
Speak English "very well"	40	±87
Speak English less than "very well"	0	±242
Yoruba, Twi, Igbo, or other languages of Western Africa:	771	±632
Speak English "very well"	715	±562
Speak English less than "very well"	56	±97
Swahili or other languages of Central, Eastern, and Southern Africa:	421	±472
Speak English "very well"	406	±470
Speak English less than "very well"	15	±32
Navajo:	0	±242
Speak English "very well"	0	±242
Speak English less than "very well"	0	±242
Other Native languages of North America:	50	±85
Speak English "very well"	50	±85
Speak English less than "very well"	0	±242
Other and unspecified languages:	3,115	±1,464
Speak English "very well"	2,215	±980
Speak English less than "very well"	900	±1,135



## American Community Survey Table S1701 Poverty Status in the Past 12 Months

	Miami-Dade County, Florida					
	Total		Below poverty level		Percent below poverty level	
Label	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Population for whom poverty status is determined	2,631,143	±3,600	393,101	±19,587	14.9%	±0.7
AGE						
Under 18 years	532,404	±1,988	91,616	±8,916	17.2%	±1.7
Under 5 years	143,450	±1,754	30,383	±4,537	21.2%	±3.1
5 to 17 years	388,954	±889	61,233	±6,694	15.7%	±1.7
Related children of householder under 18 years	531,183	±2,196	90,448	±8,928	17.0%	±1.7
18 to 64 years	1,654,600	±3,125	206,948	±11,826	12.5%	±0.7
18 to 34 years	560,476	±2,432	77,010	±6,711	13.7%	±1.2
35 to 64 years	1,094,124	±1,578	129,938	±7,958	11.9%	±0.7
60 years and over	606,074	±5,142	117,530	±6,520	19.4%	±1.1
65 years and over	444,139	±900	94,537	±5,655	21.3%	±1.3
SEX						
Male	1,285,410	±3,012	175,760	±10,575	13.7%	±0.8
Female	1,345,733	±2,408	217,341	±11,752	16.2%	±0.9
RACE AND HISPANIC OR LATINO ORIGIN						
White alone	644,552	±17,454	71,787	±7,663	11.1%	±1.2
Black or African American alone	390,117	±8,484	74,372	±8,676	19.1%	±2.3
American Indian and Alaska Native alone	N	N	N	N	N	N
Asian alone	40,459	±1,729	4,481	±1,939	11.1%	±4.7
Native Hawaiian and Other Pacific Islander alone	N	N	N	N	N	N
Some other race alone	227,162	±15,596	34,210	±6,067	15.1%	±2.5
Two or more races	1,321,095	±20,380	206,754	±14,542	15.7%	±1.0
Hispanic or Latino origin (of any race)	1,825,430	±1,886	274,219	±16,178	15.0%	±0.9
White alone, not Hispanic or Latino	325,935	±5,278	34,828	±5,779	10.7%	±1.8



	Total		Below Poverty Level		Percent Below Poverty Level	
Label	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
EDUCATIONAL ATTAINMENT						
Population 25 years and over	1,893,964	±2,552	270,866	±12,376	14.3%	±0.7
Less than high school graduate	311,824	±10,282	77,021	±6,358	24.7%	±1.9
High school graduate (includes equivalency)	512,852	±14,522	93,040	±5,799	18.1%	±1.1
Some college, Associate's degree	452,388	±13,809	49,580	±4,531	11.0%	±1.0
Bachelor's degree or higher	616,900	±14,729	51,225	±5,538	8.3%	±0.9
EMPLOYMENT STATUS						
Civilian labor force 16 years and over	1,377,334	±14,493	102,699	±7,949	7.5%	±0.6
Employed	1,294,583	±15,045	78,751	±6,413	6.1%	±0.5
Male	694,124	±9,220	36,933	±3,757	5.3%	±0.5
Female	600,459	±10,023	41,818	±4,116	7.0%	±0.7
Unemployed	82,751	±6,401	23,948	±3,852	28.9%	±3.8
Male	41,438	±4,592	12,118	±2,709	29.2%	±4.8
Female	41,313	±3,444	11,830	±2,062	28.6%	±4.8
WORK EXPERIENCE						
Population 16 years and over	2,164,044	±4,354	311,471	±14,707	14.4%	±0.7
Worked full-time, year-round in the past 12 months	966,237	±14,180	29,905	±3,755	3.1%	±0.4
Worked part-time or part-year in the past 12 months	423,135	±13,699	66,123	±5,679	15.6%	±1.3
Did not work	774,672	±13,992	215,443	±10,329	27.8%	±1.2
ALL INDIVIDUALS WITH INCOME BELOW THE FOLLOWING POVERTY RATIOS						
50 percent of poverty level	158,601	±12,876	(X)	(X)	(X)	(X)
125 percent of poverty level	542,449	±22,090	(X)	(X)	(X)	(X)
150 percent of poverty level	687,227	±23,693	(X)	(X)	(X)	(X)
185 percent of poverty level	885,549	±25,373	(X)	(X)	(X)	(X)
200 percent of poverty level	964,639	±24,855	(X)	(X)	(X)	(X)
300 percent of poverty level	1,450,473	±26,086	(X)	(X)	(X)	(X)
400 percent of poverty level	1,802,032	±24,229	(X)	(X)	(X)	(X)
500 percent of poverty level	2,036,636	±21,975	(X)	(X)	(X)	(X)



	Total		Below Poverty Level		Percent Below Poverty Level	
Label	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of
UNRELATED INDIVIDUALS FOR WHOM POVERTY STATUS IS DETERMINED	477.655	±13,793	143,142	±8,160	30.0%	±1.5
Male	244,259	±10,041	59,862	±5,487	24.5%	±1.9
Female	233,396	±8,190	83,280	±5,242	35.7%	±2.1
15 years	527	±520	527	±520	100.0%	±34.9
16 to 17 years	694	±475	641	±466	92.4%	±13.9
18 to 24 years	26,789	±3,715	9,983	±3,100	37.3%	±8.9
25 to 34 years	95,372	±6,093	20,070	±2,909	21.0%	±2.8
35 to 44 years	75,509	±4,933	13,953	±2,209	18.5%	±2.9
45 to 54 years	69,547	±5,339	15,845	±2,942	22.8%	±3.7
55 to 64 years	79,604	±5,017	24,863	±2,973	31.2%	±3.5
65 to 74 years	64,828	±4,155	27,016	±2,849	41.7%	±3.6
75 years and over	64,785	±4,026	30,244	±2,797	46.7%	±3.4
Mean income deficit for unrelated individuals (dollars)	7,683	±286	(X)	(X)	(X)	(X)
Worked full-time, year-round in the past 12 months	224,633	±10,440	9,404	±2,051	4.2%	±0.9
Worked less than full-time, year- round in the past 12 months	89,314	±6,195	30,822	±3,674	34.5%	±3.3
Did not work	163,708	±8,109	102,916	±6,376	62.9%	±2.2
Population in housing units for whom poverty status is determined	2,621,426	±4,378	385,476	±19,615	14.7%	±0.7



#### 15. Completed Unlawful Discrimination Poster

### Unlawful Discrimination

It is unlawful for airport operators and their lessees, tenants, concessionaires and contractors to discriminate against any person because of race, color, national origin, sex, creed, or disability in public services and employment opportunities. Allegations of discrimination should be promptly reported to the Airport Manager or:

Federal Aviation Administration Office of Civil Rights, ACR -1 800 Independence Avenue, S.W. Washington, D.C. 20591

Federal regulations on unlawful discrimination are available for review in the Airport Manager's Office.

Title VI Coordinator: Barbara S. Jimenez Tel: 305.876.0458 bjimenez@flyMIA.com ADA Coordinator: Jessica Marin-Urrea Tel: 305.876.7747 jamarin@flyMIA.com

### **Discriminacion Ilegal**

Se prohibe a los operadores de aeropuertos y a sus arrendatarios, inquilinos, concesionarios y contratistas discriminar contra cualquier persona por motivo de raza, color, nacionalidad de origen, sexo, creencias religiosas, impedimento físico o discapacidad en lo que respecta a servicios p!blicos y oportunidades de empleo. Las alegaciones de discriminación deberán ser dirigidas inmediatamente al Administrador del Aeropuerto o a:

Federal Aviation Administration Office of Civil Rights, ACR -1 800 Independence Avenue, S.W. Washington, D.C. 20591

Los reglamentos sobre discriminación ilegal están a la disposición de los interesados para su examen en la oficina del Administrador del Aeropuerto.

Title VI Coordinator: Barbara S. Jimenez Tel: 305.876.0458 bjimenez@flyMIA.com ADA Coordinator: Jessica Marin-Urrea Tel: 305.876.7747 jamarin@flyMIA.com

Federal Regulations available for review at: Building 5A - 4200 NW 36th Street Miami, FL 33166 Regulaciones Federales disponibles para revisión en: Building 5A - 4200 NW 36th Street Miami, FL 33166



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## <u>Appendix I – Location of Digital Monitors Displaying the Title VI Unlawful</u> <u>Discrimination Poster</u>

Building	Location	Number of Displays
Terminal D	Non-Denominational Chapel – 1 <sup>st</sup> Floor	Displays
Terminal D	MDAD Information Systems Division – 3 <sup>rd</sup> Floor	1
Terminal E	MDAD Offices Elevator Bank – 1st – 6th Floors	6
Terminal J	MDAD Fine Arts & Business Development Offices – 4 <sup>th</sup> Floor	0
Tommidio	Tille / tite & Business Bevelopment Offices 4 Tilon	1
	Total Displays in MDAD Offices – Terminal – Pre-Security	9
Terminal E	MIA Hotel Elevator Lobby – 1 <sup>st</sup> and 2 <sup>nd</sup> Floor	2
100	Elevator Lobby	3
5A	Lobby Area – 1 <sup>st</sup> Floor	1
5A	Administrative Services – 1 <sup>st</sup> Floor	1
5A	Elevator Lobby – 1 <sup>st</sup> – 4 <sup>th</sup> Floors	4
3030	Lobby for A and B Wings – 1 <sup>st</sup> Floor	1
3030	Lobby for C and D Wings – 1st Floor	<u>1</u>
	Total Displays in MDAD Offices – Outside Buildings	11
700	1 <sup>st</sup> Floor – 101, 102, 103	3
700	3 <sup>rd</sup> Floor – 301, 302, 303	3
701	1 <sup>st</sup> Floor – 104, 105, 106	3
701	3 <sup>rd</sup> Floor – 304, 305, 306	3
702	1 <sup>st</sup> Floor – 107, 108, 109	3
702	3 <sup>rd</sup> Floor – 307, 308, 309	3
706	1st Floor – 110, 111, 112, 113	4
706	3 <sup>rd</sup> Floor – 310, 311, 312, 313	4
707	1 <sup>st</sup> Floor – 114, 115	2
707	3 <sup>rd</sup> Floor – 314, 315	2
708	1st Floor – 116, 117, 118, 119	4
708	3 <sup>rd</sup> Floor – 316, 317, 318, 319	4
	Total Displays in Cargo Area Buildings	38



